

## Agenda for the Meeting of Sub-Committee on Financial Inclusion & Financial Literacy and Digital payment

# Confirmation of the Minutes of the Sub-Committee Meeting of SLBC on Financial Inclusion, Financial Literacy & Digital Payment held on 21.09.2021.

The proceedings of the Meeting of Sub Committee of SLBC on Financial Inclusion & Financial Literacy held on 21.09.2021, has been circulated among all members vide our letter no SLBC/ODI/1086/21-22 dated 30.10.2021. As no suggestions/observations were received from members, the same may be treated as approved.

### **AGENDA NO-1: FINANCIAL INCLUSION**

#### (a) Banking Network in Odisha:

As on 30.09.2021 total banking network in Odisha has increased by 2,084 as compared to 31.03.2021 and increased by 1661 from 30.06.2021 (B&M Branches 25, BCs 904,ATMs 732),details of which is given below:

Parameter	March 2021	June 2021	September 2021
No. of B&M Branch	5,548	5,521	5,546
No. of BC	12,385	12,708	13,612
No. of ATM	6,997	7,124	7,856
Total Banking Network	24,930	25,353	27,014

#### (b) Status of Brick & Mortar Branches and Banking Outlets in GPs

In 6798 GPs of Odisha, 2502 GPs are covered by Brick & Mortar Branches and 4234 GPs are covered by BC points. Total 6736 GPs are covered by banking outlets as of 30.11.2021. There are 62 GPs which need to be covered either by brick & mortar branch or banking outlets.

The district-wise summary regarding status of Brick & Mortar Branches and Banking Outlets in GPs is given in **Annexure –1**.

(c) Villages inadequately covered or uncovered by Financial Infrastructure on Jan Dhan Darshak GIS App.



As per Jan Dhan Darshak GIS web portal, there are 6 inhabited unbanked villages that are not covered through banking outlets within the distance of 5 km in Jan Dhan Darshak App (JDDA).

The names of 6 unbanked villages are Sulketi (Boudh District), Nuagan (Gajapati District), Semikhal (Kalahandi District), Jabagaon (Kalahandi District), Karanjaguda (Malkangiri District) & Patbil (Mayurbhanj District).

Out of 6 remaining unbanked villages, two villages, i.e, Sulketi & Patbil are already exempted for opening of banking outlets which is also approved in the last SLBC Meeting held on 24.09.2021.

LDMs are in process of obtaining exemtion in DCC for villages (Nuagaon in Gajapati District, Semikhal and Jabagaon in Kalahandi District and Karanjaguda in Malkangiri District). The status of the 4 villages are given below:

DISTRICT	SUB- DIVISION	VILLAGE	ALLOTED_B ANK	ALLOTED_T YPE	REMARKS
GAJAPATI	R.Udaygiri	Nuagan	State Bank of India	Bank Mitra	Population of village is 102 and LDM Gajapati informed that the village is 3KM from SBI , Mahendragad Branch.
KALAHANDI	Thuamul Rampur	Semikhal	State Bank of India	Bank Mitra	Population of village is 122 in Th.Rampur Block. There is no road communication and connectivity in the village.
KALAHANDI	Biswanath pur	Jabagaon	State Bank of India	Bank Mitra	Population of the village is 184, near Musanal. There is no connectivity in the village.
MALKANGIRI	Malkangir	Karanjagu da	HDFC Bank	Bank Mitra	Network Connectivity issue is there in the village and HDFC bank is having Branch near the Village at MV 37 which is within 7 KM .



#### (d) Opening of Brick & Mortar Bank Branches in 65 identified Gram Panchayats:

It has been decided that banks are free to conduct the surveys in all the 65 identified places and can submit their report for opening of branches to SLBC.

The summary regarding opening of Brick & Mortar Bank Branches in 65 identified Gram Panchayats as of 31<sup>st</sup> October 2021 is given below-

SI.	Name of the Bank	Propo sed branc h openi	B & 1	M Opened as on 31.08.2021	(	Consent given		Pending	Remarks
		ng	NO.	PLACE	N 0.	PLACE	NO.	PLACE	•
1	Axis Bank	5	2	1.Birikote, Gajapati 2.Huma, Sambalpur	0		3	1.Gaiba, Gajapati 2.Panasput, Malkangiri 3.Jamadarpada, Nabarangpur	Not feasible to open branch. However, BCs are operating in the village/nearby village within 5 km distance
2	Bank of Baroda	4	0		1	1.Karchamal, Nabrangpur	3	1.Lugel, Malkangiri 2.Lanji, Nuapada 3.Nisanbhanga, Sambalpur	Not feasible to open branch. However, BCs are operating in the village/nearby village within 5 km distance
3	Bandh an Bank	2	0		0		2	1.Adhamunda, Kalahandi 2.Bhanpur, Nuapda	Not feasible to open branch. However, BCs are operating in the village/nearby village within 5 km distance
4	Bank of India	2	0		0		2	1.Materu, Malkangiri 2.Motanuapda, Nuapada	Not feasible to open branch. However, BCs are operating in the village/nearby village within 5 km distance
5	Canar a Bank	2	0		2	1.Dimirikuda, Deogarh 2.Boirgaon, Nuapada	0		Furnishing work has been completed. Will be functional shortly
6	HDFC BANK	4	1	1.Asanpat, Keonjhar	2	1.Badaamda, Nabrangpur 2.Puttasingi, Rayagada	1	1.Ambagaon, Boudh	Not feasible to open branch. However, BCs are operating in the village/nearby village within 5 km distance



	Grand Total	65	14		12		39		
14	Union Bank of India	3	0		0		3	1.Gunthawada, Malkangiri 2.Renga,Koraput 3.Parkanmala, Malkangiri	Survey is being conducted
13	Ujjivan SFB	1	0		0		1	1.Bapanpalli, Malkangiri	Survey not conducted
12	Suryod aya SFB	1	0		0		1	1.Bandhapari, Kalahandi	In hold
11	SBI	3	0		0		3	1.Randa,Bolangir 2.Jagdalpur, Rayagada 3.Nuabarangmal, Sambalpur	Not feasible to open branch. However, BCs are operating in the village/nearby village within 5 km distance
10	PNB	5	0		1	1.Temri, Bargarh	4	1.Aida,Angul 2.Murkar,Koraput 3.Jodinga, Nabarangpur 4.Ampavalli, Koraput	Proposal submitted to HO
9	JANA SFB	26	11	1.Kankhinda, Sambalpur 2. Manikmara, Dhenkanal 3.Nuagaon, Dhenkanal 4.Haradokhol, Sonepur 5.Dakara, Sambalpur 6.Sargaj, Sonepur 7.Thakpali, Nuapada 8.Salepali, Sonepur 9.Tilia, Jharsuguda 10.Nasigaon, Kalahandi 11.Chhamundia, Nayagarh	6	1.Bansajal, Sambalpur 2.Kalinga, Kandhamal 3.Baunslaga, Sambalpur 4.Sagara, Sambalpur 5.Jatesingha, Sonepur 6.Sindhol, Sonepur	9	1.Kaliahata, Keonjhar 2.Kusumbandha, Mayurbhanj 3.Kilasama, Sambalpur 4.Khinda, Sambalpur 5.Tileimal, Jharsuguda 6.Talab, Sambalpur 7.Jugsaipatna, Kalahandi 8.Jamudihi, Sundargarh 9.Bhera, Nuapada	Not feasible to open branch & also panchayat denied to provide the space for the banking operation. However, BCs are operating in the village/nearby village within 5 km distance
8	Indian Bank	3	0		0		3	1.Sambalpur, Gajapati 2.Talagumandi, Koraput 3.Parchipara, Nabarangpur	Not feasible to open branch. However, BCs are operating in the village/nearby village within 5 km distance
7	ICICI Bank	4	0		0		4	1.Baniakhilinda, Deogarh 2.Temari, Kalahandi 3.Ankabeda, Nabarangpur 4.Mandibisi, Rayagada	BC provided in the Location



The location wise details are given in Annexure -2.

#### (e) Financial Inclusion Fund (FIF) of NABARD

NABARD has informed that Rs.32.26 Crore has been earmarked for Financial Inclusion Fund under 20 different schemes for the year 2021-22 As of 08.12.2021, out of Rs.19.66 Crore sanctioned to different banks for FIF, Rs.1.51 Crore has been disbursed.

Banks are advised to take the maximum advantage of the grant assistance.Banks may prepare their Financial Inclusion Plan for the year 2021-22 and submit proposals to NABARD, Regional Office, Bhubaneswar for sanction.

Bankwise detail is given in **Annexure – 3**.

CGM, NABARD, Bhubaneswar may apprise the House in this regard.

#### (f) Coverage of unbanked GP by IPPBs of Post Office dept.

As informed by IPPB, Bhubaneswar, 7,953 nos. of facility access points of IPPB are available as on 30<sup>th</sup> September, 2021 through their 3 branches.

Details are given in **Annexure-4**.

#### (g) Connectivity

As reported by GM, BSNL, status as on 30.11.2021 of BharatNet Phase-I covering 18 districts, 3,990 nos. of GPs/ BHQs have been connected through Optical Fiber Cable out of total 3,991 GPs & BHQs.

Regarding Phase-II, 2,691 GPs/ BHQs are connected out of 2,939 GPs & BHQs.

The District wise details are given at **Annexure – 5**.

#### (h) Operations of Business Correspondents (BCs)

As of 30.09.2021, there are 13,612 no. of Business Correspondents in the State of Odisha.

The bank sector wise information regarding Business Correspondents as of September'21 is given below –

Bank Type	Total BC Outlet	Out of which, Fixed Point BC
Public Sector Banks	9474	8976
Private Sector Bank	2225	770
RRB	1790	1790
Small Finance Bank	115	36
Total	13612	11573

The bank wise detail is given in **Annexure - 6**.



The hurdles/issues faced is given below -

- (i) Network issue.
- (ii) BCs have struggled particularly with problems involving cash handling, like transporting and safeguarding cash, and avoiding fraud and misappropriations. BCs also have limited overdraft facilities and transaction limits that may not be adequate for the daily requirements of their account holders.
- (iii) Expanding into unbanked areas involves costs that banks find difficult to cover leading to significant attrition of BCs.

## (i) Engaging Women SHG / Federation Members as Business Correspondent Agents (BCAs) under BC Model:

To provide different banking services to citizens in unbanked and under banked GPs across the state, Department of Mission Shakti in partnership with State Bank of India, UtkalGrameen bank, Odisha Gramya Bank, YES Bank and ICICI Bank has engaged 1749 Mission Shakti SHG members as Business Correspondent Agents (BCAs). These BCAs have undertaken transactions amounting to Rs. 392crore during the current financial year (upto 31<sup>st</sup> October 2021).

Missic	Mission Shakti SHG members as Business Correspondent Agents (BCAs)								
State Bank of India	Utkal Grameen Bank	Odisha Gramya Bank	YES Bank	ICICI Bank	Total				
296	138	236	498	581	1749				

During the current financial year, it is targeted to engage one SHG/Federation member as BCA in all unbanked GPs, where no brick & mortar bank branches are available. 1058 WSHG are selected and forwarded to different banks for on boarding as BC agents.

#### Action:

Other banks may step forward to engage Women SHGs as BCA under this Model as per communication of the Finance Department vide letter no. 31629 dated 27.11.2020.

The district wise & bank wise summary of 1,749 Mission Shakti SHG members as Business Correspondent Agents is given in **Annexure – 7**.

Total 2,182 Women SHG members are engaged as Business Correspondent in banks including 1,749 Mission Shakti SHG members as of 30.11.2021 as reported by banks.

A meeting was held on 05.11.2021 under the Chairmanship of Principal Secretary, Finance Department, Govt. of Odisha where Commissioner Cum Secretary,



Department of Mission Shakti, Govt. of Odisha and Controlling heads of banks of the State were present. In the meeting, every bank had assured for signing MoU with Department of Mission Shakti for engaging SHGs members as BCAs to provide banking services across the State. UCO Bank has already provided consent to Mission Shakti for engaging SHG Members as BCA. Other banks are also in the process for engaging Mission Shakti SHG Members as BCAs.

Bank wise details of 2,182 SHG members engaged as Business Correspondents is given in **Annexure-8**.

#### (j) Implementation of Pradhan Mantri Jan Dhan Yojana (PMJDY).

As of 30.11.2021, 1,81,64,765 accounts are opened under PMJDY and total deposit in these accounts is Rs. 6,637.40 Crore. Out of total PMJDY accounts as on 30.11.2021, RUPAY Card issued in 1,40,24,197 accounts.

The performance regarding opening of PMJDY accounts is given below

Bank wise performance on PMJDY as on 30.11.2021 is available in Annexure - 9.

#### (k) Performance by Commercial Banks under Social Security Schemes.

The three Social Security Schemes are PMJJBY, PMSBY & APY.

The performance under PMJJBY & PMSBY schemes is given below –

Scheme	No. of enrollments made as of 31.03.2021	No. of enrollments made as of 30.06.2021	No. of enrollments made as of 30.11.2021
PMJJBY	27,11,854	28,16,720	33,52,572
PMSBY	79,34,474	81,10,838	93,31,169

In regard to APY enrollment, against a target of 3,25,960 accounts set by PFRDA, Govt. of India for the FY 2021-22, banks in Odisha enrolled 2,22,126 accounts in the State as on 30.11.21 and achieved 68.15 % of target.

Bank wise performance in the 3 Social Security Schemes are available at **Annexure-10**. **Annexure-11**.

#### (I) Progress on implementation DBTL in our State.

As reported by Odisha State Office, Indian Oil Bhavan, Bhubaneswar.

- 1. Total no of LPG distributors in the State 959
- 2. No of LPG Consumers -93, 00,629
- 3. % of LPG Aadhaar Seeding –95.12
- 4. % of Bank Aadhaar Seeding (ATC)-77.53
- 5. % of Bank Account Seeding verified (BTC)–17.28



6. % of Cash Transfer Compliant (CTC= ATC + BTC) - 94.81

LPG and Bank Aadhaar Seeding Status as on 01.11.2021 is given in Annexure-12.

#### (K) Aadhaar Number Seeding

As reported by the UIDAI, Bhubaneswar

- 1. Total population as per Census 2021 (estimation), eligible for Aadhaar enrolment-4,40,33,004.
- 2. Total Enrolment as on 31.10.2021- 4,50,29,592

## AGENDA NO-2: FINANCIAL LITERACY.

#### (a) Status of actual Financial Literacy Camps conducted (district-wise)

As per the information submitted by different LDMs, 4820 Financial Literacy Camps will be conducted for the FY 2021-22. Upto September 2021, 940 Financial Literacy Camps are conducted in the FY 2021-22. There are 2 districts Bhadrak, Ganjam, where no camps are conducted in the current FY upto September'21.

The District-wise Financial Literacy Camps conducted are given in **Annexure-13**.

LDMs may appraise the house regarding the same.

#### (b) Financial Literacy Centers (FLC)

Financial Literacy Centers are the building blocks or the basic units that initiate the financial literacy activities at the ground level and banks should provide the minimum basic infrastructure and strengthen the existing FLC Eco-system. The Financial Literacy Counselor/Director heading the Financial Literacy Centre is the key stakeholder in driving the financial literacy initiatives at the ground level.

Out of the 30 Financial Literacy Centers in Odisha, post of 11 FLC Counselors are lying vacant, as detailed below

	ne of the Bank	9	No. of FLC Counsellor lying vacant	Name of the Districts were FLBC Counsellor is lying vacant	Remarks
State India	Bank	of	10	Rayagada, Khurda, Malkangiri, Nuapada, Jharsuguda, Koraput, Boudh, Kendrapara, Kalahandi & Kandhamal	to pending high court



			Coordinator	(Boudh,
			Kalahandi & Kandhamal).	
			In Kendrapara, th Counselor has resign	
UCO Bank	1	Bhadrak	As informed by UCC Zonal Office, Balasc the process of app FLC Coordinator is on.	O Bank, pre that pointing

#### (c) Centers for Financial Literacy (CFL) Project

The CFL pilot project on financial literacy was initiated by RBI in 2017 in nine states across eighty blocks by six Non-Government Organizations (NGOs) in collaboration with eight Sponsor banks for a three-year period, with funding support from Financial Inclusion Fund (FIF of NABARD) and respective sponsor banks.

In Odisha, the NGO "Dhan Foundation" is engaged for the said purpose.

NABARD, Department of Financial Inclusion and Banking Technology, Central Office, Mumbai has allotted 52 CFL proposed to be set up in the State of Odisha to 4 banks.

Name of the Bank	No. of District	No. of Blocks	No. of CFL
	allotted	allotted for set up	Operationalized as of
		of CFL	25.11.2021
Bank of India	8	25	25
State Bank of India	5	13	13
UCO Bank	4	12	12
Union Bank of India	1	2	2

As of 25.11.2021 all 52 CFL in Odisha has been operationalized-

The present details regarding the CFL locations are given in Annexure - 14.

## (d)Targeted Financial Inclusion Intervention Programme (TFIIP) within the overall Aspirational District Programme (ADP) of NitiAayog.

In Odisha, the TFIIP programme is implemented in all the 10 Aspirational Districts namely Dhenkanal, Gajapati, Kandhamal, Balangir, Kalahandi, Rayagada, Koraput, Malkangiri, Nawarangpur and Nuapada.

TFIIP is having the following 2 broad objectives:

• Ensure availability of at least one banking touch point (Branch/ fixed point BC) within 5 km distance of every inhabited village in the Districts.



As per Jan Dhan Darshak App, there are 6 inhabited unbanked villages that are not covered through banking outlets within the distance of 5 km in Jan Dhan Darshak App (JDDA). The names of 6 unbanked villages are Sulketi (Boudh District), **Nuagan (Gajapati District), Semikhal (Kalahandi District), Jabagaon (Kalahandi District), Karanjaguda (Malkangiri District)** & Patbil (Mayurbhanj District).

• Achievement under Key Parameters Indicator (KPIs), i.e. enhancing coverage under PMJJBY, PMSBY & APY per lakh population and achievement of 100% benchmark.

Progress in respect of TFIIP achieved in FI camps in 10 aspirational districts of Odisha is given below –

Date	Cumulative No. of Camps organized	Cumulative Number of PMJDY accounts opened in camps	Cumulative Number of PMJJBY enrollments done	Cumulative Number of PMSBY enrollments done	Cumulative Number of APY subscriptions
Till 15.08.21	423	81,732	1,17,286	98,678	14,328
Till 31.10.21	949	1,60,805	1,76,177	1,76,575	25,523
Till 30.11.21	1,109	1,75,643	1,89,078	1,91,203	27,639

The District-wise achievement as on 30.11.2021 under TFIIP is given below -

Sr N o.	District name	Cumulati ve Number of camps organize d	Cumulative Number of PMJDY accounts opened in camps	Cumulative Number of PMJJBY enrollments done	Cumulativ e Number of PMSBY enrollmen ts done	Cumulati ve Number of APY subscripti ons
1	Dhenkanal	338	1312	562	936	1373
2	Gajapati	17	6907	5945	7699	1213
3	Kandhamal	41	105	955	1671	246
4	Balangir	83	43222	85087	46338	5865
5	Nuapada	28	1428	710	1453	329
6	Kalahandi	137	26040	12615	25422	2601
7	Rayagada	44	333	484	722	173
8	Nabarangpur	109	46641	24957	42530	3034



Total		1109	175643	189078	191203	27639
10	Malkangiri	120	30515	32760	21614	4778
9	Koraput	192	19140	25003	42818	8027

We request LDM Kandhamal, Nuapada & Rayagada to kindly apprise the House about the low performance of the district under TFIIP.

Performance of the 10 Aspirational districts as of 30.11.2021 in the KPIs in comparison to the Benchmark/Aspirational Target is given below –

Name of the District	Total disbursem ent of Mudra loan (in Crore rupees) per 1 lakh population	Pradhan Mantri Jeevan Jyoti Bima Yojana (PMJJBY): number of enrolments per 1 lakh population	Pradhan Mantri Suraksha Bima Yojana (PMSBY): number of enrolments per 1 lakh population	Atal Pension Yojana (APY): number of beneficiari es per 1 lakh population	Percentag e of accounts seeded with Aadhaar to total bank accounts	Number of accounts opened under Pradhan Mantri Jan Dhan Yojana per 1 Lakh population
Benchmark/ Aspirational Target/ Best In India	43.67	9,669.00	37,841.00	3,969.00	97.30	82,246.00
Bolangir	18.00	7563.00	21167.00	2610.00	88.10	60037.00
Dhenkanal	17.61	11006.00	30908.00	3515.00	91.20	49950.00
Gajapati	9.12	6528.00	17708.00	2845.00	80.20	37492.00
Kalahandi	12.98	5061.00	15118.00	1644.00	87.30	40680.00
Kandhamal	11.32	7854.00	23296.00	2440.00	87.60	35394.00
Koraput	10.80	6727.00	15064.00	2261.00	82.80	46325.00
Malkangiri	13.43	7604.00	14607.00	1504.00	82.30	45975.00
Nabarangpur	9.76	6334.00	13699.00	1555.00	83.90	57287.00
Nuapada	17.79	8856.00	22408.00	2129.00	88.80	58048.00
Rayagada	11.41	7787.00	15611.00	2469.00	89.20	34901.00



We request all LDMs to kindly improve the performance and achieve the Benchmark / Aspirational Target .

## AGENDA NO 3-: DIGITAL PAYMENT

#### (a)Expanding and Deepening of Digital Payments Ecosystem

- Cuttack District has been digitized with Total Digitial Coverage for individuals (Savings Bank Accounts) – 98.77% and Total Digitial Coverage for Business (Current Accounts) – 98.53%.
- Bolangir District has been digitized with Total Digitial Coverage for individuals (Savings Bank Accounts) – 99.99% and Total Digitial Coverage for Business (Current Accounts) – 99.76%.

Further as per RBI, Central Office letter no. FIDD.CO.LBS.No.71339/02.01.001/2021-22 dated 14.07.2021 and as discussed in 164<sup>th</sup> SLBC Meeting, Sambalpur & Ganjam Districts have been identified for undertaking digital coverage by Punjab National Bank & Union Bank of India respectively.

#### (b)Progress of digital payment in receipts and payments in all Government Offices

The Integrated Financial Management System (IFMS) provides a platform for processing of all activities relating to the payment, receipt & accounting of the State Government finances through a common application.

#### Electronic Disbursement:

Electronic disbursement of IFMS manages 100% of state Government's payments. This facility enables transferring of amount directly to beneficiary's accounts using the e-Kuber platform of RBI through NEFT. To enhance the service delivery a new facility i.e. Bulk Disbursement has been introduced, this facility is beneficial for those departments where the number of beneficiaries are huge like Scholarship, ex-Gratia etc. This is a completely automated system starting from preparation of sanction order, online bills, pay-order till advice generation and payment to beneficiary. It helps in facilitating Scheme Based Direct Benefit Transfer.

#### Electronic Receipt:

The e-Receipt system of IFMS provides a platform to the citizens and the tax payers to deposit state government dues and taxes in an online mode without physically visiting any government office or bank. The e-Receipt system is integrated with 13 public and private sector banks and one payment gateway to receive state government dues and taxes. Different payment modes like Debit and Credit card, Internet Banking and UPI are available. At present 27 departments of Government of Odisha are using this platform to collect state government dues and taxes. Currently approximately 95% of



state government receipt is through e-Receipt system of IFMS. The e-Receipt system of IFMS provides a platform to the citizens and the tax payers to deposit state government dues and taxes online mode without physically visiting any government office or bank.

#### State Government, Govt. of Odisha may apprise the House in this regard.

#### (c)Direct Benefit Transfer (DBT)

DBT cell has been constituted by Finance Department, Govt. of Odisha on 31.10.2016. The Cell has a Project Management Team to assist officials of various Departments in bringing DBT schemes on-board and strengthening the DBT ecosystem.

Following are the major activities undertaken so far by the Finance Department on DBT implementation in the State.

- State DBT portal (https://dbt.odisha.gov.in) has been developed and operational for on boarding DBT schemes. State DBT portal has been integrated with DBT Bharat Portal for month wise data sharing. Currently, State is sharing month wise data of 25 no. of schemes (13 CSS and 12 States) with DBT Bharat Portal through web API
- Till now 80 no. of DBT codes (58 CSS &22 State schemes) have been created in DBT Bharat portal. State is taking initiatives to onboard the schemes having no backend system in place.
- State has developed a unified Scholarship Portal for end to end digitization and fund disbursal process for all Scholarship Schemes.
- The State DBT portal has been successfully integrated with iFMS and Scholarship portal to onboard more schemes. Currently 9 no of Scholarship Schemes on boarded on State DBT Portal through State Scholarship Portal.
- SOP document for DBT implementation has been prepared and circulated to concerned scheme implementing Departments.
- As of now, nine Departments have issued Aadhaar Act notification (u/s 7) and State is following up with other departments to issue the same.
- State is developing a Social Protection Delivery platform (SPDP) which is proposed to be a data system with information about potential & actual beneficiaries of all DBT programs operational in the State. Also design a modular Social Protection Delivery Platform architecture with data exchange framework keeping data privacy, data sharing, data security and consent management in place.

#### (d) Payments Infrastructure Development Fund –



The Payments Infrastructure Development Fund (PIDF) Scheme was announced by RBI, Central Office vide circular no. DPSS.CO.AD No.900/02.29.005/2020-21 on 05<sup>th</sup> January 2021. The objective of the scheme was to encourage deployment of Points of Sale (PoS) infrastructure (both physical and digital modes) in tier-3 to tier-6 centres and north eastern states.

**Target of acceptance devices:** Tier-1 to Tier-4 centres: 30%; Tier-5 and Tier-6 centres: 60%; North Eastern states: 10%. However, at present it is observed that acquirers are more interested in Tier-3 and Tier-4 centres.

**Types of Acceptance Devices covered:** Physical PoS, mobile PoS, GPRS (General Pocket Radio Service), PSTN (Public Switched Telephone Network), QR code-based payments, etc.

**Subsidy:** 30% to 50% of cost of physical PoS and 50% to 75% for Digital PoS. Subsidy for capital expenditure on half yearly basis which will be contingent upon specific targets being achieved (minimum usage of 50 transactions in 90 days and active status of minimum usage for 10 days over 90 days period.Reimbursement by RBI to banks (maximum cost of physical acceptance device eligible for subsidy-Rs. 10000; maximum cost of digital acceptance device eligible for subsidy-Rs. 300.)Less than 75% target achievement: 90% subsidy; 75% to 125%: 100% subsidy; greater than 125%: 110% subsidy.

Setting of PIDF is in line with the measures proposed by the vision document on payment and settlement systems in India 2019-2021 by RBI.RBI has constructed a composite Digital Payments Index (DPI) to capture extent of digitization of payments across the country. Globally PIDF linked projects have successfully helped countries encouraging citizens move away from cash. Indonesia, Poland, Malaysia, etc. are examples.

Just installing digital payments infrastructure does not complete the game, the real challenge is its regular use. A combination of financial literacy and education combined with activation and usage incentives can go a long way in initiating the habit of accepting digital payments. Banks need to spread awareness about the scheme at various levels and reduce time taken for on-boarding small merchants (at present it takes 5-7 days with a multiplicity of documents).

Any bottleneck in implementation of the scheme should be brought to the notice of RBI immediately.

Any other matter with permission of Chair